Community Crisis Response Teams

Community crisis response teams are staffed by trained non-police responders. They offer emotional support, resource connection, and more. Below is a list of community crisis response teams in Massachusetts.

Amherst Community Responders for Equity, Safety, & Service 413-259-3370

www.amherstma.gov/3655/Community-Responders-for-Equity-Safety-S Monday - Friday, 8 am to 4 pm

Cambridge Community Assistance Response & Engagement (CARE) Team 617-349-7200

www.cambridgema.gov/Departments/communitysafety Monday, 8:30 am to 8 pm Tuesday - Thursday, 8:30 am to 5 pm Friday, 8:30 am to 12 pm

Cambridge HEART

617-902-0102 www.cambridge-heart.org

Tuesdays & Thursdays, 10 am to 4 pm

Lynn Calm Team

781-905-2256

www.lynncalmteam.org

Monday, 8:30 am to 4:30 pm Tuesday - Friday, 8:30 am to 8 pm Saturday & Sunday, 10 am to 8 pm

Northampton Department of Community Care

877-322-0413

www.northamptondcc.org

Monday - Friday, 8:30 am to 4 pm

